

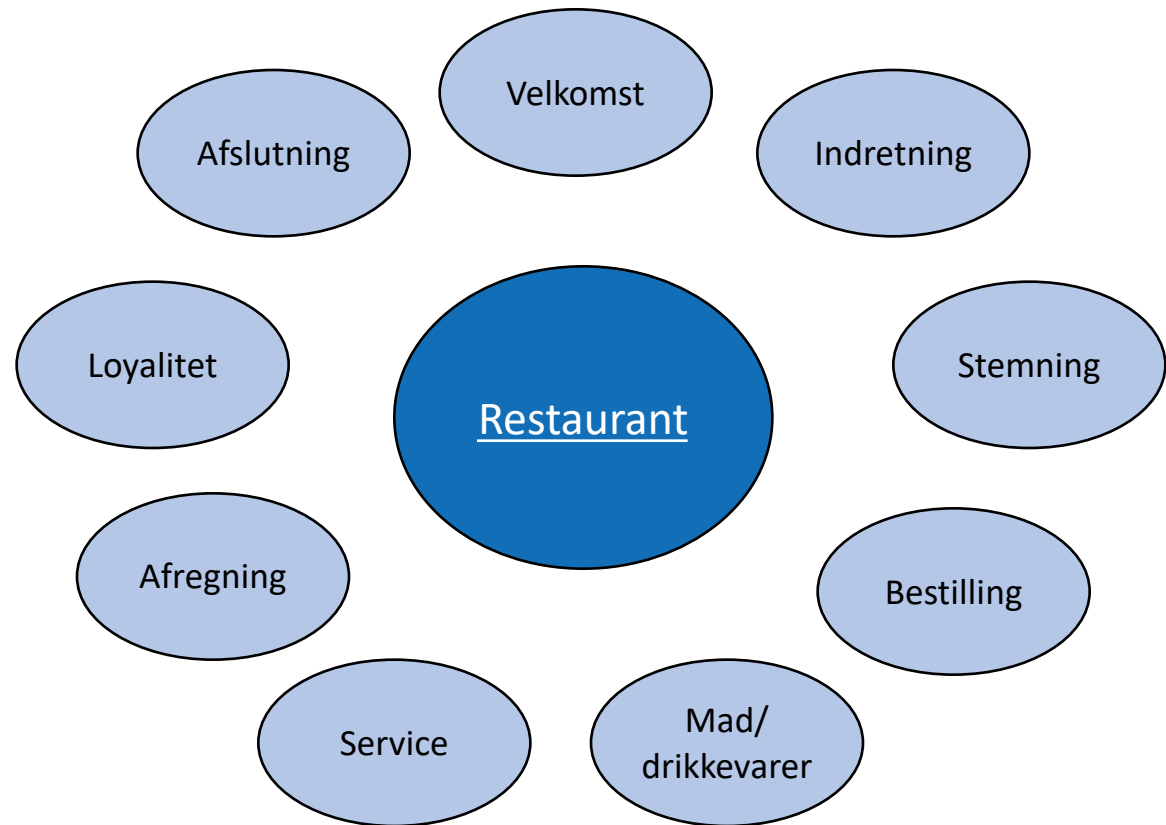
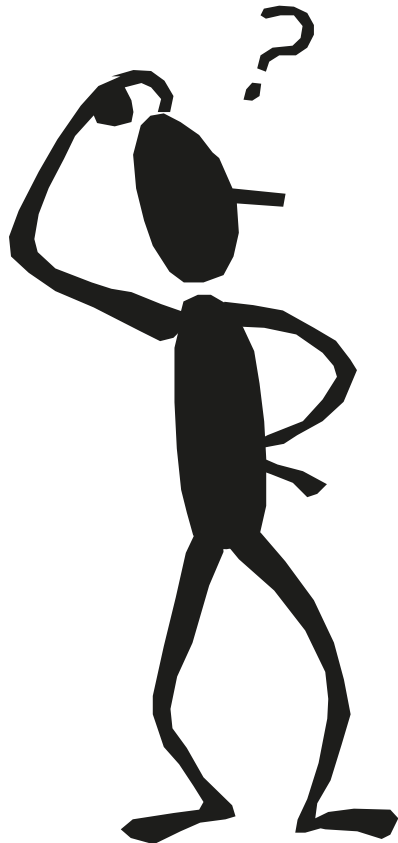
Netværk360  
Arena Nords sponsornetværk

**Møde - 7. juni 2019**

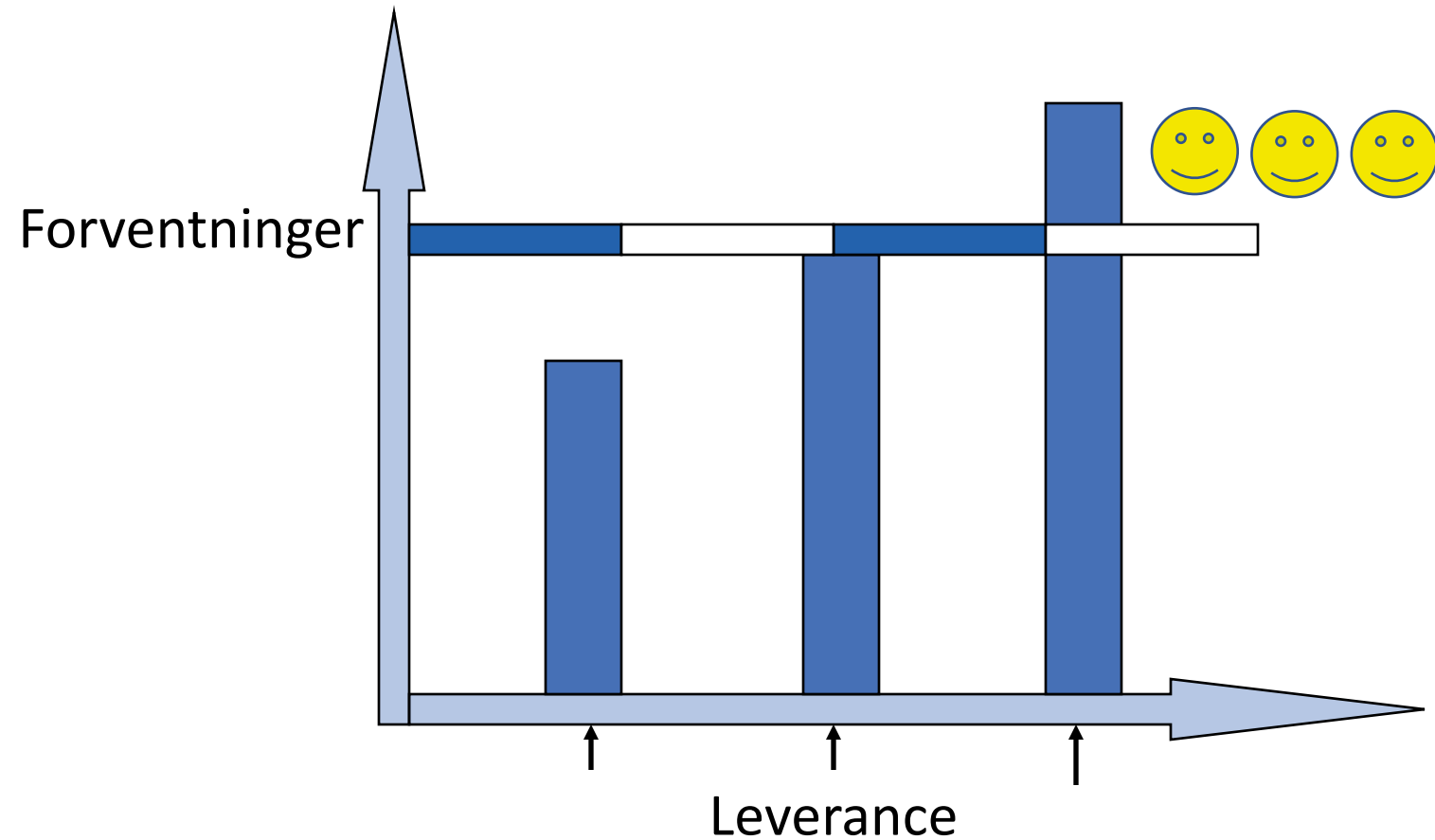
En god/dårlig oplevelse  
– når du selv er kunde ?



# Den god kundeoplevelse



# Leverance og Forventninger



# Salg kontra Service

